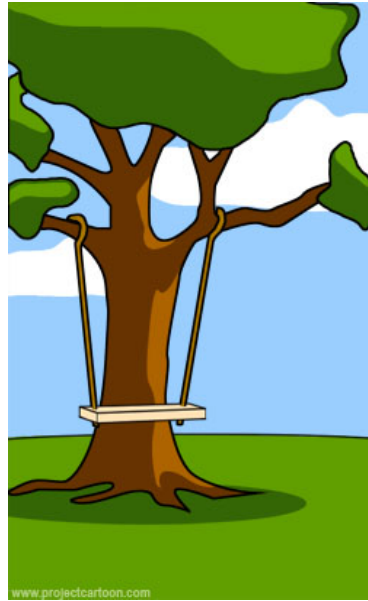


How Projects Really Work (version 1.0)



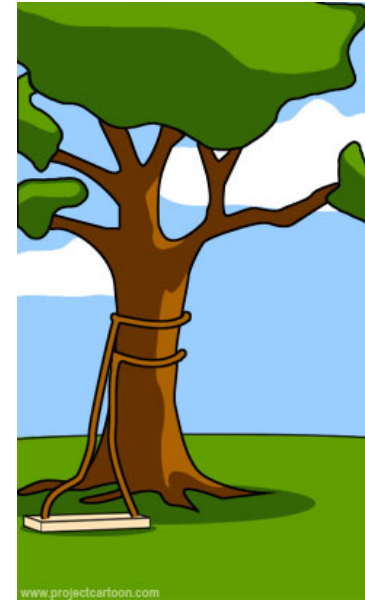
How the customer explained it



How the project leader understood it



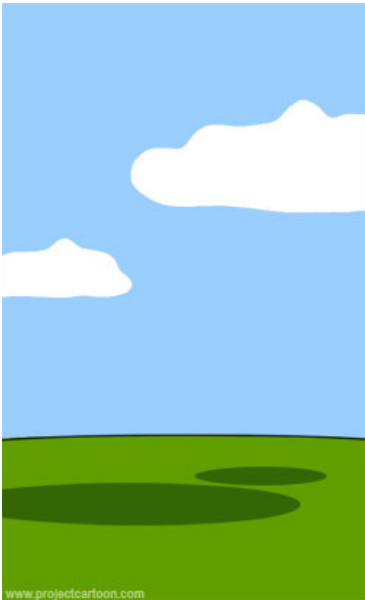
How the analyst designed it



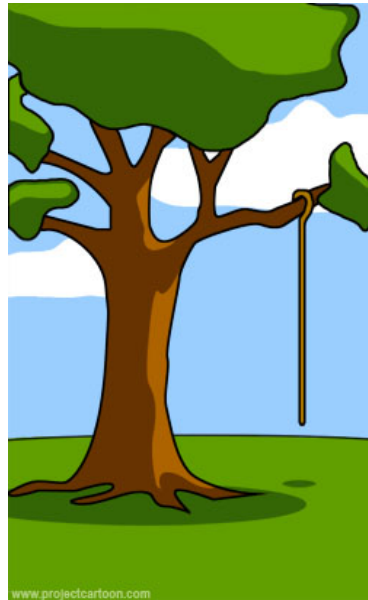
How the programmer wrote it



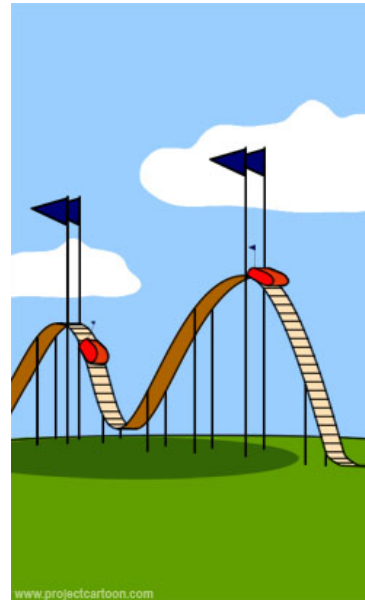
How the business consultant described it



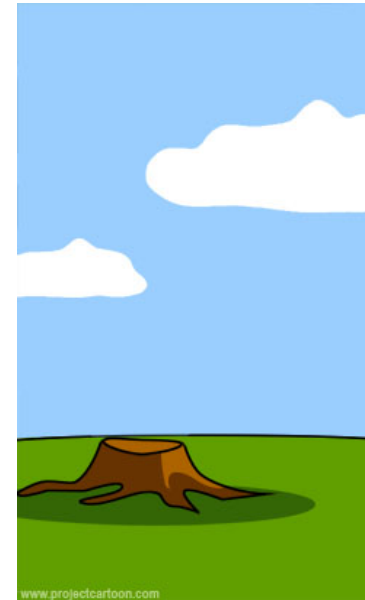
How the project was documented



What operations installed



How the customer was billed



How it was supported



What the customer really needed